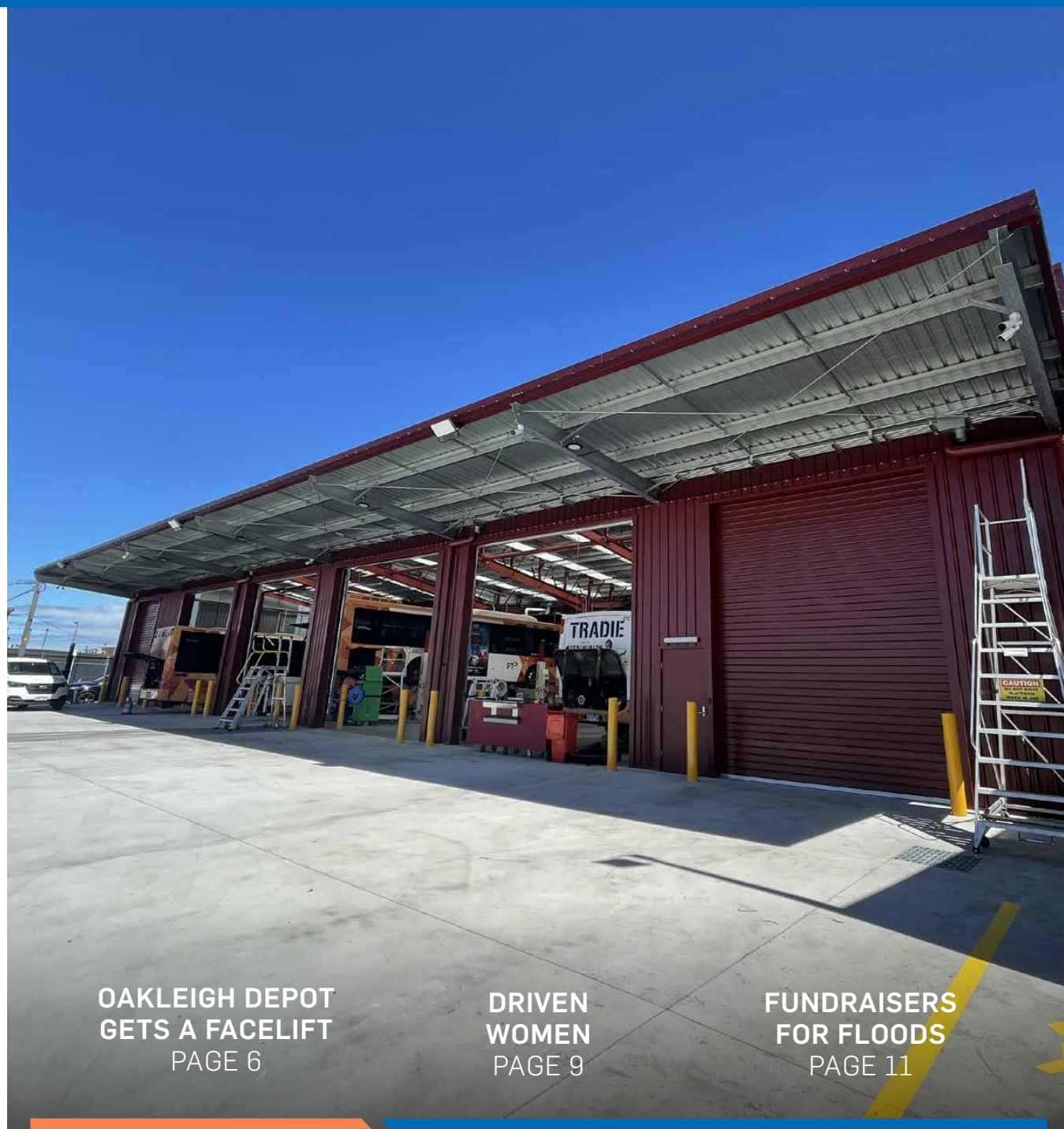


UNITE!

NEWSLETTER

ISSUE 29 | APRIL 2022
AUTUMN EDITION

CDC VICTORIA'S QUARTERLY NEWSLETTER FEATURING UPDATES, DEVELOPMENTS AND THE PEOPLE WHO DRIVE THE BUSINESS.



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GETS A FACELIFT**
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WOMEN**
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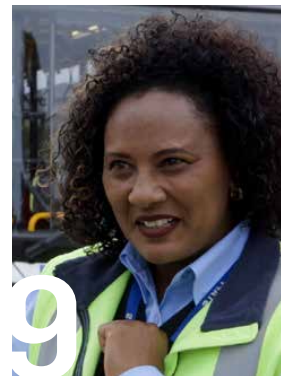
**FUNDRAISERS
FOR FLOODS**
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WELCOME TO OUR NEW EMPLOYEES

TULLAMARINE

Santo Pascuzzi
Wasantha Tissakutti
Arachchilage Don

OAKLEIGH

Jian Luo
Kamal Chadha
Kapila
Liyana Pathirana
Roberto Gonzales
Visath Vickraman

BALLARAT

Amrit Singh Parmar
Andrew Bott
Hareendra Weerathunga
Arachchige
Jacklyn Ashley
Jaspreet Chauhan
Jatinder Singh Parmar
Marcus Campbell
Marcus Canavan

GEELONG

Annick Ulloa
Gurvinder Singh
Hyungkyu Chang
Muhammad Malik
Sean Bishop
Tejinder Singh
BROKEN HILL
Heath Symonds
Veronique Whitmore

SUNSHINE

Andi Rizki
Dimitrios Tzimos

WERRIBEE

Lok Man Andy Chan
Yonas Medfu

MILDURA

Dylan Scutcheon

HEAD OFFICE

Yvonne Davies

CEO'S MESSAGE



Welcome to the Autumn edition of UNITE. I trust you enjoy the stories and updates across our state and from all our depots.

It was pleasing to see Taste of Harmony celebrated across all the depots. Obviously, COVID restricted a few activities. It was a bit like what Mel Gibson said in Braveheart, "You can take away our physical interaction, but you can't take away our spirit." Thank goodness our spirit has been strong throughout this journey to endure such prolonged COVID restrictions and provide great services to our community. This is greatly appreciated.



Taste of Harmony is a great celebration of our diversity and probably it's more important to recognise this during a time when a war has erupted in Ukraine. Our hearts pray for peace and wish that all parties can break bread and find peaceful resolutions.

We have a lot to be grateful for here in Australia, by world standards our quality of living is very high, and I feel that at CDC we are even more fortunate to hold long term

government contracts. Post the main onslaught of COVID we are fielding many enquiries for our services because many smaller bus providers could not sustain their businesses through these uncertain times. Our Charter team is working tirelessly trying to find more resources to support the increased demand. Broadly speaking we do have a need for more staff, in both driving and mechanical teams. Recruitment has been slow and hard at times as Australia has such high employment rates.

Having worked in other industries such as Aged Care, Manufacturing and Patient Transport on comparison I think the bus industry is a wonderful industry and a great opportunity to provide a good living for one's family. Obviously, the shift work does not appeal to everyone however there is good and bad in every job. I really believe the bus industry is a bit of a sleeper and if people really understood the opportunity, we would struggle to hold them back.

I am very excited about our Driven Women initiative. Our female representation is approximately 8% and we acknowledge that it's way too low. A great person once said to me, "you can do anything once you put your mind to it" and I replied, "thanks mum". My mother worked as smart and as hard as any person I know and remains a terrific role model and inspiration to me. Women can truly do anything at CDC. Driven Women is about providing that opportunity to women to join our industry. Please help us spread this message across your network and encourage more women to join our wonderful team.



Last year we undertook a program to better understand all the health risks within our business. The focus was on identifying both the physical and non-physical risks that exist within our business. The project was called Healthy Minds Work and I just want to say thank you to everyone involved in this program. We have learnt a lot and the next phase is about training our managers and supervisory staff on how to identify some of the physiological risks that present daily. It is important to note that we will not necessarily have the in-house expertise to deal with these issues however we will seek this expertise to support all staff to find their happy place at CDC Victoria.

The year 2022 is a big year. Internally we are negotiating a new Driver Enterprise Agreement and externally we are negotiating a contract extension for our Ballarat, Geelong and Mildura services. We also have some new opportunities for the future such as the Tarneit North Flexi-Ride tender. We will keep you informed when we become aware of the outcome of these matters.

In terms of the Enterprise Agreement, I would like to thank all the representatives who have been meeting with the company to progress these discussions. It is always difficult to balance between what is affordable and what is sustainable, and I trust we will find that space in future.

We often say how important the role of bus is within our communities because it is, without the bus services many people have will not have access to schools, shopping and health services. The other aspect of the bus is a huge level of trust within our communities. Parents within our communities are trusting our buses and our skills to keep their loved ones safe. Each one of our roles is incredibly important and greatly appreciated.

Sincerely,

Jeff Wilson
Chief Executive Officer –
CDC Victoria

FROM YOUR SERVICE DELIVERY MANAGERS



GEELONG

Well, we have successfully started the school term for 2022 and this year has seen a reasonably smooth transition.

We experienced very few loading issues and I believe this was mainly due to the coordination between drivers and operations, despite the new development areas in Lara and Geelong west, producing an increase in student passengers.

We had another very tasty reward in our TOH celebration, thanks to all of you (and your partners) who provided food and treats.

We will see a new project development at Corio Shopping Centre, as they are planning to construct a new food court. This will result in temporary new stops being utilised and I'm sure that passengers will be asking many questions. We will provide all of the necessary details as soon as they come to hand. We do not anticipate these temporary changes will affect run times, however, should drivers experience any difficulties, we will respond quickly.

It's been a great experience to recognise "Years of Service" and hand out the applicable badges, I would like to particularly mention the 40Yr badge recipient, Paul Jones. What a fantastic achievement Paul and I'm sure I echo everyone's thoughts in saying that your enthusiasm and drive for mechanical excellence, is stronger than ever. I also want to acknowledge the remarkably high number of badges received, which is a testament to the loyal service of many of the Geelong team, over a long period.

We have also seen the departure of a number of employees, who have either retired or been tempted interstate and overseas. We thank you for your service and wish you all the very best. We also welcome our new employees who have recently joined the Geelong team.

Stay safe!

Neil Desilva,
SDM at Geelong Depot



BALLARAT

Hello again from Ballarat,

The year has kicked off and so has the football!

Another season of tipping and constant chasing of Cameron Buckland.

The pressure is on Cam to perform again and as per last year I am challenging anyone who can end up ahead of Cameron at the end of the season, a coffee, or an equivalent beverage on me. Good luck to all our local tipsters.

We warmly welcome new employees who have commenced since the last edition here at Ballarat.

CDC has recently introduced Years of Service Recognition Pins and we continue to recognise employees for their considerable contributions to CDC with service milestones. Pins have been handed out and also letters personally signed by Jeff Wilson.

Thank you to all recipients.

CDC Ballarat was lucky enough to assist with providing a free Shuttle service in conjunction with the City of Ballarat over the Labour Day long weekend as part of the Begonia Festival. It has been 2 years since the City of Ballarat were able to hold the festival.

Ballarat held a SPaRCQ BBQ on Friday 11th March, and all proceeds went to the RED Cross Floods Appeal for affected QLD and NSW Flood Victims. A total of \$415 was raised on the day.

This was a great effort by the depot.

A shout out to Leon Cray, who initially raised it as a Fundraising item.

Thank you, Leon.

Andrew Wilson,
SDM at Ballarat Depot



MILDURA & BROKEN HILL

Autumn is upon us and as the days get ever so slightly cooler in the Northwest desert and the days grow shorter, we welcome what has

been a normalised start to a school year with the hope it remains.

Drivers have been reporting fluctuating patronage levels on school services however, it has been a positive start to the year with drivers hearing the loud chatters of students trying to talk over bus engines, making our drivers' dedication and commitment to the changes in education and transport, very rewarding.

Transport for NSW Far West Regional Transport Community Team has been active in the regional towns of Wilcannia and Menindee and will be engaging the Wentworth community in late March to have short surveys available to assist TfNSW and CDC understanding if the current transport services meet the communities' needs in these three towns. The local Council and CDC Mildura will be using this community engagement opportunity to target the seniors to encourage the use of public transport. We are looking forward to seeing if there is scope to increase our network.

CDC Mildura and Broken Hill fleet continues to grow with 2 school buses for the NSW fleet and 1 school bus for the Victorian fleet. We are proud to operate a reliable, sleek and efficient fleet in both regions.

We had a successful and a fun Taste of Harmony event with some absolutely fragrant food dishes to share. The event bought a sense of harmonious culture to the depot where CDC Mildura employees sat back and enjoyed some Sunraysia sun. Our organisers Ryan and Gagan, knew how to create the right mood from the get-go by serving up some Aussie bacon and egg sanga's alongside freshly brewed coffee after the first set of morning drive shifts were completed. From midday, we had Indian speciality, butter chicken, to the English toad-in-a-hole, to a carved lamb among the variety of yummy dishes.

Thank you to those staff that have paid attention to the encouraging information in circulation about further protecting you and your loved ones from Covid19 by rolling up your sleeves and getting the Booster.

Stay safe and continue the excellent efforts of driving forward.

Ashlee Loveridge, SDM at
Mildura and Broken Hill Depot



NEWS



TULLAMARINE

We are well into 2022 and have all enjoyed a fantastic Melbourne summer, and with some cooler weather now approaching, we can soon look forward to

our winter activities recommencing.

We are now experiencing pre-Covid traffic volumes on our roads, so I urge you to be conscious of the additional impact this has on our daily operations. Specifically, our on-road accidents are on the increase, with the majority being our driver at fault. Please ensure you adhere to your safe driving techniques, which will minimise the risk of incident. Remember to demonstrate courtesy on the road and that Safety is always our priority.

As schools begin to return to their usual activity, we are having an increase in our demand for Charter. To cater for this, we will be employing some additional drivers in the coming weeks, so please introduce yourself and welcome them to our team.

Congratulations to our long-serving employees, who are now being presented with a 'years of service' pin. A special mention to Carlos who received a 35-year pin. You can keep an eye out for our milestones on the QC app each month.

Our annual Taste of Harmony event was held in March, everyone participated in this great social opportunity. It was a colourful day with a few traditional dresses and a variety of foods.

Keep safe and continue to look out for each other.

David Hutton,
SDM at Tullamarine Depot



OAKLEIGH

We have experienced one of the most exciting summers in a long time.

The easing of restrictions and the depot expansion

completion have given us the freedom to enjoy the summer.

Thank you to everyone for making the expansion success, and a special thank you to the Supervisors, Yograj Shilu, Nasir Shaikh and Pritpal Singh. They looked after our Operations whilst navigating their way around moving buses from one site to another.

The summer is over, and winter is upon us and whilst it may feel disheartening, winter is a season of recovery and preparation.

We have many exciting projects taking place during the winter at our depot, which we will release some information about soon. We also have a lot happening in our network, including level crossing removal at Surrey Hills Station and Neerim Road, which will improve our 612, 623 and 624 route service.

Let's work together to ensure an enjoyable, safe winter by ensuring we all get our flu and booster shot to protect ourselves, our loved ones and our colleagues.

I look forward to getting through this cold season safely with you all, best of luck.

Kaz Abdulrahman, SDM at Oakleigh Depot



WYNDHAM

Welcome to the start of the first school term 2022 which started with a few challenges with the COVID but optimistically appears to be easing. We have seen constant

changes to the health restrictions in Victoria and are proud to state that although numerous members of our staff were affected directly or indirectly all have recovered without any complexities and have proactively managed the requirements at the workplace. At the time of writing this article, face masks are still required whilst driving buses and for passengers travelling on public transport and I urge all to be vigilant and still maintain social distancing where possible.

Passenger counts alongside student transport numbers are increasing and needless to state that the traffic is on the rise on the roads as well, which is a timely reminder to be mindful of the traffic conditions to avoid any collisions. We have seen a downward trend in our accident numbers, and this is a testament to all the driving staff for their vigilance and proactive driving approach.

Our Wyndham driving staff has been busy accumulating their year of service recognition pins. Although all the employment lengths are vital and respected, I feel the need to mention the longest-serving employees at Wyndham being Vlado Harsic, Trajan Tosevski (Tony) and Mitre Jovancevski (Mick). Congratulations to all for your amazing and productive contributions to the bus industry and especially to CDC.

Ravneet Walia,
SDM at Wyndham Depot



SUNSHINE

As we settle into another year, we are seeing life getting back to some form of normality. But as

we move forward from lockdowns of the past couple of years, please remember COVID is still present in the community and the Sunshine depot has experienced this firsthand, so please stay vigilant and continue to social distance wear a mask while

driving in service and do not attend the workplace if you are feeling unwell and get tested. This is to keep everyone safe.

The depot has received 3 charter buses into the fleet to support the growing charter business including an ex-Mildura V/Line coach that will further support V/Line in both planned and emergency rail replacements. A big thank you to all the drivers that have supported this work. We also saw a very busy month on school charter with 4

large movements. With the support of other CDC depots, we moved approximately 5000 students for their swimming and athletics carnivals.

As we approach cooler and wet weather it is a timely reminder to be patient on the roads ensure you are checking your mirror and driving to the conditions to ensure we continue to deliver a safe and reliable service to our community.

Until next time stay safe!

Shaun Lawson,
SDM at Sunshine Depot

OAKLEIGH DEPOT GETS A FACELIFT

The renovations and expansion of our Oakleigh depot got completed at the start of this year.

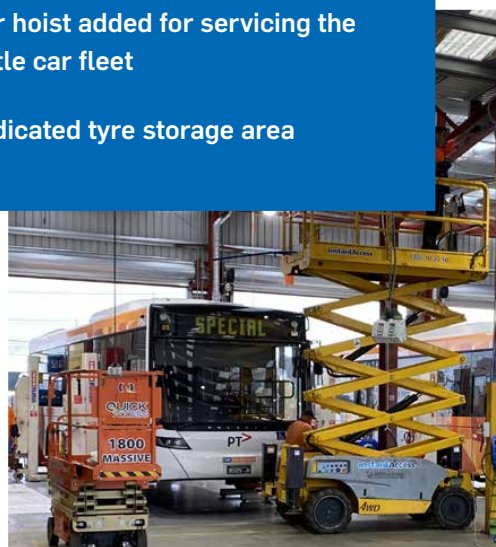
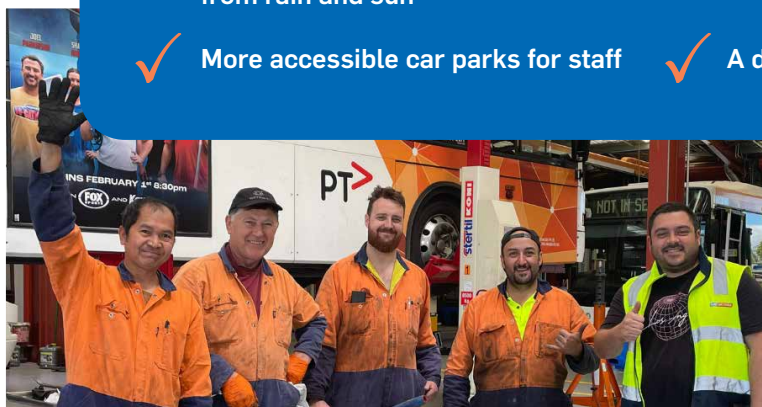
The whole project took over a year with on and off COVID lockdowns. The whole team did a great job in terms of identifying the needs, planning the project, and managing uninterrupted operations while the renovations were going on.

The new facilities and upgrades will offer a better working solution for the depot and will help us offer a seamless service to our customers and communities.



WHAT'S BEEN RENOVATED OR UPGRADED:

- ✓ Expansion of bus parking space that reduces the risk of collisions within the depot area
- ✓ Bus parking spots increased from 70 to 104
- ✓ Extended roofline for the workshop to improve protection from rain and sun
- ✓ More accessible car parks for staff
- ✓ Bus access from both sides of the workshop
- ✓ Expansion of workshop bays to service larger buses (articulated buses)
- ✓ A car hoist added for servicing the shuttle car fleet
- ✓ A dedicated tyre storage area

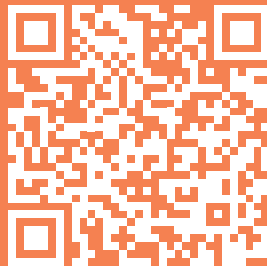


COVER STORY



We have a fantastic timelapse video that shows the whole redevelopment process at the Oakleigh depot within a minute.

Scan the QR code to watch it.



We certainly know how to celebrate in style. To celebrate the Oakleigh depot expansion, Kaz and the team arranged a delicious BBQ lunch.



MELISSA SHARES HER JOURNEY AS A TRANS WOMAN

CDC Victoria is exceptionally proud of our workforce. With employees from over 80 different backgrounds, nationality is not the only type of diversity that we would like to honour and celebrate.

Melissa, popularly known as Mel (*preferred pronouns: she/her/they*) has been working with us for over 20 years but it was just last year that she first shared her very brave and personal story with her colleagues. This is Mel's story of embracing her truth.

GROWING UP

Mel was born as Marc in 1983. As a young adult, she always felt different but wasn't sure why. "I didn't even know there was a term like trans woman, because this was not a social topic," she says.

In 2019 Mel started to explore the idea of becoming a trans woman. "A lightbulb went off in my head and I thought, this explains all the issues I have had since childhood," says Mel.

Mel knew that Marc was a wonderful and lively person to be around but she was not able to be herself, which was taking a toll on her mental well-being. She says, "I was born as a male, but I was always a woman. I knew it was a big step, but I realised I can't live like this anymore."

So, in February 2021, Mel sought advice about the steps to take to formally change her gender. "Once I got enough information and I was satisfied with all the answers I decided I am going to change now and I felt so free," adds Mel.

FAMILY SUPPORT

"My family has been very supportive of my decision. My younger brother wasn't happy at first but when I explained how difficult it has been for me, he respected my decision," says Mel.

Mel has a beautiful daughter and some amazing friends, including besties Meghan and Hailey who have supported her throughout her journey. "They are my rock," shares Mel.

SUPPORT AND ACCEPTANCE FROM WORK COLLEAGUES

As soon as Mel made the decision, she spoke to CDC Victoria's HR manager, Robyn Turner and Neil DeSilva, SDM, CDC Geelong.

"Everyone was so supportive, respectful, and approachable. They went above and beyond

to ensure I feel comfortable in my work environment," shares Mel.

Neil shares, "As soon as we heard from Mel, we built a core support group for her with people who are well-informed and respected her decision. We started talking to small groups like the workshop crew, panel shop crew, admin team etc. before making the announcement at a BBQ to 'introduce' Mel. It was so great to see people normalising this conversation and being so respectful."

MESSAGE TO THE WORLD

Mel says, "If somebody is showing any signs of distress, no matter how old or young they are, listen to them. Support them. Give them their space to explore. Respect people's choices and understand the impact you can have if you are not respectful. We can all co-exist."

MEL'S MESSAGE FOR ANYONE WHO IS STRUGGLING:

1. Don't be scared - talk to someone, a friend/ family
2. Know your rights. Mel adds, "Victoria is one of the most progressive states and we have anti-discrimination and anti-bullying laws in place. You can't lose your job because of who you are."
3. Do your research. Check resources like switchboard.org.au
4. Reach out to HR and your manager

If you need support or want to have chat about any issue, please get in touch with the HR team at hr.vic@cdcbus.com.au or speak with the team at Converge on **1300 687 327**



DRIVEN WOMEN

On the eve of International Women's Day, we launched an exciting program - Driven Women.

Driven Women is our initiative to increase, support and retain our female workforce by highlighting the benefits of our industry that offers a competitive salary, good job security and supportive workplace culture.

ABOUT THE PROGRAM

Anyone who is interested to give the bus industry a go can join this program; no previous bus experience is needed. We are looking for smart, confident women with positive attitudes and a willingness to learn.

Know more about the program: cdcvictoria.com.au/careers/driven-women



Bernie (on right) with her colleagues ▶

LIFE BEYOND AN INJURY

In 2021, Bernadette Loveridge or Bernie as we know her, broke the inside base of her right femur and fractured the other side when she fell down the steps and landed on a concrete base. The injury was as severe as a motorbike or car accident and so had to undergo surgery. Bernie says, "The recovery was quite painful. I had to be

wheeled everywhere and I was unable to leave my house due to steps for 3 months unless I could be carried. The hardest part was not being able to play with my grandkids and the pain."

"My CDC Mildura colleagues have been pivotal in my recovery. They supported me throughout. Michael and the other colleagues

came around with morning tea when I couldn't leave the house. Everyone checked on me regularly," Bernie added.

But it was Bernie's strong desire to get back to normality, her grandkids, her job along with her exercise regime that kept her going.

Finally, in January 2022 which was 6 months after her injury, she got clearance to drive again, and returned to work part-time using a wheelie walker.

She says, "I still limp quite a bit and a lot of things are still difficult for me like knee bends. The surgeon still estimates it will take 6 more months to recover to what will be my normal."

Bernie is regularly doing her rehab exercises and she realises the recovery phase is not a sprint, but a marathon. Keep going, Bernie and we hope you find more strength with each new day.

MILESTONES

THANK YOU FOR YOUR SERVICE!

We recently started the 'Service Milestone Program' that acknowledges the long service of our employees. It is a small way to say thank you to our employees for their hard work and dedication. You are all amazing and very valuable to us!



FUNDRAISERS FOR QUEENSLAND & NSW FLOODS



It was devastating to see people and communities affected by the Queensland and NSW floods.

Three of our depots – Ballarat, Tullamarine and Geelong decided to make a difference by raising funds to support those affected by these devastating floods.

Ballarat depot organised a fundraiser BBQ and raised over

\$400. They served hot sausages, burgers, and more.

Tullamarine depot served some fresh egg & bacon sandwiches and raised close to \$300.

Geelong depot also organised a bacon & egg brekkie and raised \$470.

Ballarat and Tullamarine donated the funds to Lismore City Council, a city affected by floods in New South Wales. Geelong donated the funds to the Australian Red Cross.

Thanks to all involved in this great cause. Well done, everyone!

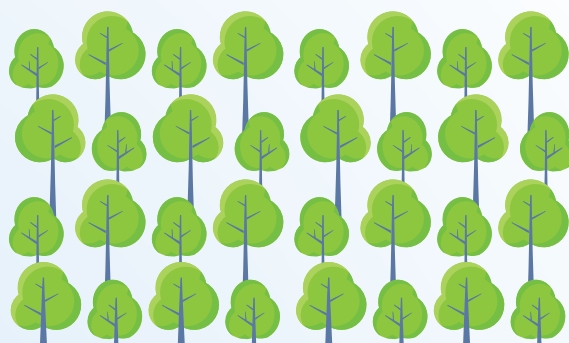


BROKEN HILL'S NEW GRAVEL YARD

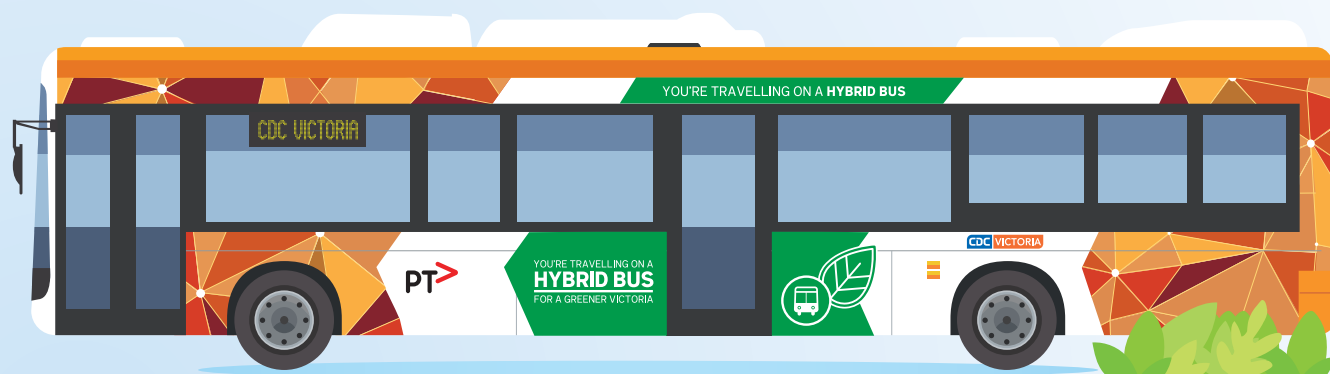
Broken Hill depot has got an upgrade with a new gravel yard. The new yard has got a layering of 14mm bluestone rock. This was particularly needed to combat the sludge formed during the rainy season with the old clay base material of the yard.



OUR HYBRID BUSES HAVE SAVED
900.7 TONNES
OF CO2 EMISSIONS
THAT'S EQUIVALENT TO...



PLANTING 34,200 TREES*



* Estimated Trees saved = approx. 38 per CO2 tonne Source: carbonpositiveaustralia.org.au/learn/about-carbon/carbon-offsets/

MORE POWER TO SOLAR

Do you know our Tullamarine depot has been producing solar energy for the last 10 years?

Yes, our Tullamarine depot produces approximately 33% of its total power consumption via solar energy.

The depot has had a 108-kWh solar panel system since 2012.

Last year they produced approximately 37,000 kWh of solar energy which calculates to roughly 37 tonnes of CO2 emissions savings per annum.

Another effort towards a greener and sustainable environment.

These beautiful drone shots were captured by Brendan Chan.



UPDATES



TWO HYDROGEN BUSES FOR GEELONG IN 2023

ComfortDelGro Corporation Australia (CDC) has entered a major green hydrogen partnership with Australian sustainable energy and vehicle suppliers that will see it operating two hydrogen-powered fuel cell electric buses in Geelong by late 2023.

CDC is a founding partner of the Geelong New Energies Service Station project which is a multi-million-dollar

hydrogen mobility development led by Viva Energy, a long-term fuelling partner of CDC.

On 1st March 2022, Viva Energy announced the launch of the Geelong NEW Energies Service Station project, which will be Australia's first publicly accessible commercial-scale hydrogen refuelling station co-located with electric vehicle recharging infrastructure.

The project also includes the deployment of two hydrogen-powered fuel cell electric buses

operated by CDC to service customers from late 2023. These buses will be manufactured and delivered by an Australian-based company, Aluminium Revolutionary Chassis Company (ARCC).



What this means for Victoria, Australia, and the world:

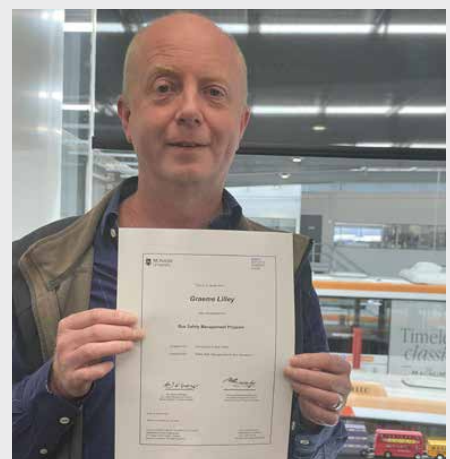
- ✓ Innovation for a cleaner future
- ✓ Strong local partnerships
- ✓ Manufacturing jobs in Australia
- ✓ Smoother, quieter bus journeys
- ✓ Reduced emissions in public transport



BUS SAFETY MANAGEMENT PROGRAM

Five of our employees have successfully completed the Bus Safety Management Program (BSMP) from the Monash Institute of Transport Studies. Marcelle Davis, GM, People, Culture & Operations, Andrew Wilson, Service Delivery Manager Ballarat,

Neil Desilva, Service Delivery Manager Geelong, Graeme Lilley, Contract Manager and Shaun Lawson, Service Delivery Manager Sunshine have completed this program. The BSMP provides training in providing a bus service safely.



ARE YOU SITTING CORRECTLY?

Whether you are driving a bus or doing a desk job, all of us spend long hours in a seated posture. That's why it's important we have a good seating posture that is comfortable and well-supported. Manuj Gupta, who is our Injury Management Specialist, suggests the right ergonomics of seating while driving a vehicle and while working at a desk.



WHEN DRIVING A BUS

It is important that you adjust your seat to suit your individual needs prior to operating the vehicle. A good posture whilst driving is one in which you are comfortable and well supported by adjusting your seat. Regular breaks and stretches should also be included in your daily routine.



- 1 Raise the seat to ensure maximum vision of the road. Raise seat to a height where your foot can touch the pedals without overreaching.
- 2 Move the seat depth to a comfortable position to support an optimal reaching distance to the pedals (as pictured).
- 3 Adjust the backrest by tilting to between 90-100 degrees (as pictured) to create an upright and supportive posture.
- 4 Ensure the steering wheel is positioned at a comfortable height. Your hands should be positioned at below shoulder level when operating the steering wheel.
- 5 Use lumbar controls positioned on the side of the seat. Adjust these throughout your shift to your discretion to ensure constant lower back support.

WHEN WORKING AT A DESK



It is important that you adjust your workstation furniture and equipment to suit your individual needs. A good posture is one in which you are comfortable and well supported by properly adjusted furniture. It reduces muscle strain and fatigue. Regular breaks and stretches should be included in your daily routine.



- 1 Adjust the seat heights so that elbows are at 90° when typing
- 2 Backrest upright & supporting lower back. Tilted back 10-20°
- 3 Forearms and wrists parallel to the floor
- 4 Shoulders & arms relaxed and close to the body
- 5 Feet supported on the floor or on a footrest
- 6 Eye level with top third of screen
- 7 Keyboard & mouse at same level, with the mouse located beside the keyboard. Keyboard 10-25cm from edge of desk.
- 8 Document holder and screen at approximately arms distance

If you have any questions related to ergonomics or want to request an assessment of your seating posture, please contact your SDM.

ANOTHER WONDERFUL (AND DELICIOUS) YEAR OF TASTE OF HARMONY



CONGRATULATIONS TO THE WINNERS OF THE SPARCQ AWARDS



**Angelo Koustintas
and John Murphy,
Geelong Depot**

Passion

Congratulations to Angelo and John for their efforts in line marking in response to a WorkSafe notice. They used a line-marking machine for the lines but hand-sprayed everything else, which is a huge task. The nomination isn't just for the work, it's for the positive can-do attitude and passion they displayed throughout the process. Well done, Angelo and John!



Community

Shaun O'Brien, Sunshine Depot

Shaun went above and beyond to ensure the safety of a lost child. Shaun saw a young boy running on the road near his bus and stopped to take care of the child and contact the police.

Well done, Shaun for this amazing effort!



Safety

Jeun Pil, Wyndham Depot

Congratulations to Jeun for receiving the SPARCQ award for safety. Jeun helped a lost kid on the bus who was separated from his parents/guardians by raising an alarm with the OCC. He then helped the kid to reach the authorities, who looked after him till the parents/ guardians arrive.

Well done, Jeun!



COMPLIMENTS & COMMENTS



Well done, Shaun O'Brien!

CDC Sunshine would like to thank Shaun O'Brien who went above and beyond to ensure the safety of a lost child on the weekend.

Shaun saw a young boy running on the road near his bus and stopped to take care of the child and contact the police. Well done Shaun for the amazing effort and care of duty.



Well done Carol Gibson!

Lucia sent a compliment referring to one of our newer drivers, Carol Gibson. Lucia was travelling on our Route 477 towards Moonee Ponds. Her exact words were: *"Thanks to Carol for making my day."*

Well done Carol! (Not sure what you did but it made this ladies day!)

